# Office of Community Living Key Contacts

This document identifies key people who you can outreach to get your needs met. It is not intended to replace contacts that you already have but offers a starting place if you aren’t sure who to outreach for specific information. You can always contact **Bonnie Silva**, Office Director, at [Bonnie.Silva@state.co.us](mailto:Bonnie.Silva@state.co.us) or 303-866-6158. If you want to schedule a meeting with a Director, please CC Thai Bazanac on emails at [Thai.Bazanac@state.co.us](mailto:Thai.Bazanac@state.co.us). This is not required but will help scheduling go quickly and smoothly.

For general questions or if you are unsure who to contact, please send an email to [HCPF\_HCBS\_Questions@state.co.us](mailto:HCPF_HCBS_Questions@state.co.us) and a member of the OCL staff will ensure that the question is assigned to the correct staff person for a response.

*As of October 18, 2023*

*Information is updated quarterly*

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| **Colin Laughlin**, Deputy Office Director  [Colin.Laughlin@state.co.us](mailto:Colin.Laughlin@state.co.us) or 303-866-2549 | | |
| HCBS & EVV Policy | **Lana Eggers,** Waiver Administration and Compliance Section Manager | [Lana.Eggers@state.co.us](mailto:Lana.Eggers@state.co.us)  303-866-2050 |
| Nursing Facilities, PACE, ICFs, Regional Centers | **Michele Craig**, Complex Needs Program Development and Evaluation Manager | [Michele.Craig@state.co.us](mailto:Michele.Craig@state.co.us) 303-866-5147 |
| **Candace Bailey,** HCBS Division Director, Workforce  [Candace.Bailey@State.co.us](mailto:Candace.Bailey@State.co.us)or 303-866-3877 | | |
| Competitive and Supported Employment | **Kim Cortes,** Competitive and Supported Employment Unit Supervisor | [Kim.Cortes@state.co.us](mailto:kim.cortes@state.co.us)  303-866-5280 |
| Participant-directed Programs and Personal Care/Homemaker | **Erin Thatcher**, Participant Directed Programs Supervisor | [Erin.Thatcher@state.co.us](mailto:Erin.Thatcher@state.co.us)  303-866-5788 |
| HCBS Benefits - Residential Services, NMT, Waiver Transition Services, Day Programs | **Meg Janeba**, HCBS Benefits Unit Supervisor | [Meg.Janeba@state.co.us](mailto:Meg.Janeba@state.co.us)  303-866-4741 |
| HCBS Benefits - Respite, Home/Vehicle Modification, Waiver Therapy Services, Technology Services | **Karin Stewart,** HCBS Benefits Unit Supervisor | [Karin.Stewart@state.co.us](mailto:Karin.Stewart@state.co.us)  303-866-4725 |
| **Amanda Lofgren**, Case Management and Quality Performance Division Director  [Amanda.Lofgren@state.co.us](mailto:Amanda.Lofgren@state.co.us) or 303-866-4294 | | |
| Case Management Program | **Michelle Topkoff**, Entry Point & Case Management Manager | [Michelle.Topkoff@state.co.us](mailto:Michelle.Topkoff@state.co.us) 303-866-4294 |
| Case Management Quality Performance Reviews | **Rhyann Lubitz**, Quality Performance Section Manager | [Rhyann.Lubitz@state.co.us](mailto:Rhyann.Lubitz@state.co.us) 303-866-3641 |
| Case Management Redesign | **Tiffani Domokos,** Case Management Redesign Policy Advisor | [Tiffani.Domokos@state.co.us](mailto:Tiffani.Domokos@state.co.us) 720-771-0399 |
| **Yasmin Gardner**, Operations and Administration Division Director  [Yasmin.Gardner@state.co.us](mailto:Yasmin.Gardner@state.co.us) or 303-866-5150 | | |
| Base Wage and Pass-through Reviews | **Cathy Fielder,** Financial Compliance Unit Supervisor | [hcpf\_wagecompliance\_fcu@state.co.us](mailto:hcpf_wagecompliance_fcu@state.co.us)  [hcpf\_wage\_pass\_through@state.co.us](mailto:hcpf_wage_pass_through@state.co.us) |
| New Provider Enrollment Applications | **Joanne Svenningsen**, Systems Unit Supervisor | [Joanne.Svenningsen@state.co.us](mailto:Joanne.Svenningsen@state.co.us) 303-866-5161 |
| **Hayley Gleason**, Strategic Outcomes Division Director  [Hayley.Gleason@state.co.us](mailto:Hayley.Gleason@state.co.us) or 303-866-5086 | | |
| Stakeholder Engagement | **John Barry**, LTSS Stakeholder Engagement | [John.R.Barry@state.co.us](mailto:John.R.Barry@state.co.us) 303-866-3173 |
| American Rescue Plan Act (ARPA) Funded Projects | **Emily Reddick**, ARPA Strategic Manager | [Emily.Reddick@state.co.us](mailto:Emily.Reddick@state.co.us)  303-861-6166 |